



SINGAPORE INTERNATIONAL
MEDIATION CENTRE

Mediator's Curriculum Vitae

Personal Particulars

First Name

Chai Ngee

Last Name

Ng

Designation

General Manager

Organisation

Kuok Investments (Singapore) Pte Ltd

Nationality

Singapore

Languages (Native and/or professional working proficiency)

English, Mandarin, Cantonese

Mediation Practice Areas

Please select as many areas as may be applicable.

- | | |
|--|---|
| <input type="checkbox"/> Accountancy | <input type="checkbox"/> Mining |
| <input type="checkbox"/> Aviation & Airports | <input type="checkbox"/> Workplace Health & Safety |
| <input type="checkbox"/> Banking/Finance | <input type="checkbox"/> Oil&Gas |
| <input type="checkbox"/> Business Interruption analysis | X Real Estate |
| <input type="checkbox"/> Energy | X Risk Management |
| <input type="checkbox"/> Information Technology | <input type="checkbox"/> Scientific Forensics |
| <input type="checkbox"/> Intellectual Property | <input type="checkbox"/> Sports Disputes (Law & Infrastructure) |
| <input type="checkbox"/> Infrastructure/Construction/Engineering | <input type="checkbox"/> Telecommunications |
| <input type="checkbox"/> Maritime & Shipping Logistics | X Others (please specify): China business |

Educational/Professional Background

1983	Bachelor of Law (Honours) National University of Singapore
1984	Admitted as Advocate & Solicitor of the Supreme Court of Singapore
1994	Admitted as Solicitor of the Supreme Courts of England and Wales Admitted as Solicitor of the Supreme Court of Hong Kong
2018	Completed SMU-SID Executive Diploma in Directorship Programme
2020	Certified Professional Corporate Coach Singapore Management University

Mediation Style

Having been trained in various styles, I adopt a combination of facilitative and transformative techniques in the conduct of mediations. My strength is in being sensitive to cross-cultural and diversity issues and my ability to tap on my extensive experience in conflict resolution matters relating to people management and commercial transactions.

Mediation Experience

I have over 10 years of experience conducting mediations in various institutions, including the Singapore International Mediation Centre, Singapore Mediation Centre, the Eagles Mediation and Counselling Centre, the Tripartite Alliance for Dispute Management, some of which mediations were conducted in Chinese (Putonghua). Cases handled have ranged from multi-million-dollar commercial cross border disputes to local employment and family disputes.

Mediation Education and Training

2006	Accredited Mediator, HKIAC (General Panel) Associate Mediator, Singapore Mediation Centre
2014	Accredited Mediator, HK Mediation Accreditation Association Limited
2015	Accredited Mediator, Centre for Effective Dispute Resolution Centre Mediator, Family Panel of the Singapore Mediation Centre Accredited
2016	Mediator, Regent's University, London Participated in the Harvard Program on Negotiations
2017	Specialist Mediator (China), Singapore International Mediation Centre
2020	Principal Mediator, Singapore Mediation Centre

Some Professional Affiliations

Member of the Singapore Society of Mediation Professionals